

FORM PTO-1449 O I P E APR 09 2002 U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE	ATTY. DOCKET NO. TARINFO.016A	APPLICATION NO. 09/878,752
COPY OF PAPERS ORIGINALLY FILED		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT		APPLICANT Shaffer et al.
(USE SEVERAL SHEETS IF NECESSARY)		FILING DATE 10/3/2000
		GROUP 2181
		3623

U.S. PATENT DOCUMENTS

RECEIVED

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Technology Center 2100

FOREIGN PATENT DOCUMENTS

EXAMINER INITIAL	OTHER DOCUMENTS (INCLUDING AUTHOR, TITLE, DATE, PERTINENT PAGES, ETC.)
	"Domino's delivers using new call routing service": <u>Network World</u> , Volume 8, Number 32, dated August 12, 1991, pages 1 and 55.
	"Weight Watchers reduces customers' wait for service": <u>PBX/Key/Centrex</u> , dated July 1995, page 11.

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